



22nd May'25

Meritor Heavy Vehicle Systems Australia
70 Berkshire Rd,
Sunshine North 3020

Subject: Important Update: Carrier (Differential Head) - Core Destruction Policy

Dear Valued Customer,

Thank you for your continued support of the core destruction policy introduced on 1st Jan 2025.

We are pleased to share that core destruction rates have started to improve, and together we are making solid progress in protecting new carrier sales.

In response to feedback from you and your dealers—particularly regarding the lead time for core returns and the complexity of processing two separate invoices—CDBS will implement an important change. Effective **1st June 2025**, the core charge will be integrated into a **single invoice as per existing payment terms**, dealers will be given up to **15 months from the date of CDBS sale** to return the cores.

We sincerely thank you and your dealer network for embracing the policy and supporting these improvements.

If you have any questions or need further clarification about this change, please don't hesitate to reach out @coresaus@cummins.com or our friendly territory managers . We appreciate your cooperation and look forward to our continued partnership.

Yours sincerely,



Ram Arunachalam
Aftermarket Business Leader
Cummins Drivetrain and Braking Systems